

# What's New at COMTEK

## **ANNOUNCING**

**MAY 2018** 

COMTEK GDPR Compliant COMTEK Products meet requirements of General Data Protection Regulation. (GDPR) All COMTEK Network Management products are designed to monitor the operation of the Computer System on which they are running. COMTEK agents do not access, gather, store, or transmit personal data of any kind. GDPR applies to personal data.

In addition, COMTEK does not share customer data with any company or person. We do not sell or share customer information from any source. We exercise great care to protect the privacy of our users, partners, resellers, and customers.

**Dec 2017** 

Diverse Customers A varied group of clients has implemented COMTEK products during the year, including State and Local Governments in Canada and US, Transportation and Service Groups, Managed Service Providers, Food Producers and Distributors, and the Insurance Industry.

Aug 2017

New Licensing & Product Pricing

An enhanced Licensing Technique was implemented to provide greater clarity for License Duration and Support Services. This feature implemented in COMTEK /400 at this time. Other platforms to follow.

Jan 2017

First VSI VMS Installation

First Commercial Production Implementation of COMTEK /VMS product running under OpenVMS from VSI. This Production Application is running on seven HP Integrity rx2800 i4 systems. These systems are located in Europe, and are being used in development, test, production, and backup environments.

Fall 2016

COMTEK /400 NEW VERSION NOW AVAILABLE COMTEK /400 v6.0 is now available for download from the website. This remote monitoring software from COMTEK is now in its 6<sup>th</sup> major release and has new features and expanded monitoring capacities not available in previous versions. COMTEK /400 also called NMServer, has been in continuous use worldwide since 1998. Try it FREE for 30 days.

May 2016

New Test Facility COMTEK's development lab has moved to a new location, and now includes another Stratus V-Series machine in addition to our IBM iSeries and Windows Servers. This new lab is designed to provide enhanced training and product test capabilities. We are looking forward to using the new capabilities to add functionality to COMTEK products and services.

#### March 2016

COMTEK OpenVMS Support COMTEK Services LLC announces intent to support its COMTEK /VMS applications under VSI developed versions of OpenVMS. Support will also be provided for prior versions developed and released by HP and DEC.

#### Winter 2015

COMTEK /VOS
New Quick Installer
& Updated
Documentation

The New updated release of COMTEK /VOS has all of the functionality of your current version, plus a new QUICK install option. The program files now come in 'bundled' (4096) format for easier set-up and configuration. Available for STREAMS TCP on both Continuum and V-Series servers.

#### Fall 2014

COMTEK /400 V4.2 with Enhanced Features **COMTEK /400 v4.2** for IBM i mid-range servers has an exciting new feature for monitoring the workload of up to 100 specific JobQ's on your iSeries servers. Completely customer configurable; just set a job threshold and identify the JobQ and let COMTEK do the rest. COMTEK /400 version 4.2 has all of the functionality of your current version, including the QUICK install option and enhanced ADMIN application for easier set-up and configuration.

#### **AUG 2014**

NEW JobQ MONITORING New JobQ Monitoring feature added to COMTEK /400 for iSeries/ IBMi servers. This new module allows the user to assign a job threshold for up to 100 specific Job queues and if the threshold is exceeded, COMTEK will send an Alert (snmp trap) to your NMS immediately allowing you to take action before server performance is impacted.

Many organizations are selecting Managed Service Providers (MSP) to provide some or all of their IT services. MSPs have been using COMTEK products for some time.

Managed Service Providers are the focus of many of COMTEKs new Product and Support activities, including:

#### **JUNE 2014**

NEW MSP FEATURES

- We have opened a new development lab and installed a new server for testing purposes. MSP demonstrations and training are available as needed.
- New features are being added to the iSeries / IBMi and VOS products to provide enhanced functions and ease of implementation.
- MSP specific business programs and support arrangements will be available beginning in Q3, 2014

#### **JAN 2014**

NEW OFFICE EXPANSION **COMTEK** is excited to announce our new facility. We have opened a second location in Nashua, NH. This new space will allow us to expand our partner development projects and provide us a new space with which to conduct demonstrations and partner training.

#### **OCT 2013**

Q4 SALES PROMOTION

**SEPT 2013** 

COMTEK /400 NEW ADMIN APPLICATION **The COMTEK** 2013 Q4 promotion has begun. We are excited to announce that through the end of this calendar year we will be offering an additional discount on all of our Remote Monitoring Software Solutions. Monitoring your IBM i/ Stratus VOS/ OpenVMS Servers can increase productivity, reduce downtime, and save your company thousands of dollars. Request your quote today at <a href="https://www.comtekservices.com">www.comtekservices.com</a>

**COMTEK /400 v4.1** comes with a new **ADMIN** application, everything you need to start using COMTEK can now be accessed quickly and easily by using the ADMIN main menu.

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For more information, email us at: info@comtekservices.com

### **July 2013**

FireScope Inc now selling COMTEK Products **FireScope Inc.** recently signed an agreement with COMTEK Services which allows FireScope to sell and install COMTEK products worldwide. FireScope Inc. of Huntington Beach, CA completed the successful installation of COMTEK /400 in conjunction with FireScope Stratus and FireScope Unify at a major food producer in California in August, 2013.

**FireScope Inc.** is the leader in aligning customers' technology performance to their business and customer experiences through highly innovative, on-demand solutions.

#### May 2013

COMTEK /VMS v4.2 First Shipment **COMTEK /VMS v4.2**, released in May 2013, has new features, improved monitoring capabilities and updated documentation. In addition, v4.2 has the capability to monitor for OpenVMS Class 32 errors. COMTEK is being used in both native and emulated OpenVMS environments. COMTEK /VMS is not proprietary – it will work with any standard SNMP manager. COMTEK /VMS is easy to install and has very little impact on the performance of the OpenVMS server.

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